

## The Perfect Tier's Policies

### Payment and Deposits

A \$100.00 deposit is required to reserve your wedding date. This deposit is non-refundable. Delivery and Cake stand rental charges are also non-refundable. A confirmation e-mail will be sent to you about 4 weeks prior to your wedding date listing the cake details. Once confirmation is received, the balance is due in full and must be paid prior to the event.

### Consultations

"The Perfect Tier" offers one free consultation with a tasting. Any additional consultations will be subject to availability and a \$40 fee.

### Allergy Alert

The "Perfect Tier" uses fresh milk, eggs and butter in our cakes. Some of our ingredients such as icings and fondants come from a supplier and we, therefore, can not guarantee that it has not come in contact with peanuts or other allergens. If you have any food allergies please let us know. We strongly suggest that you DO NOT consume the cakes. "The Perfect Tier" will not be responsible for any adverse reactions due to food allergies.

### Delivery

Upon delivery, "The Perfect Tier" will be taking photographs of your cake. If a dispute arises regarding the condition of your delivered cake, the photographs will be used as a reference.

### Sugar Flowers / Cake Decorations / Fresh Flowers

Some sugar flowers and cake decorations contain wires and stamens and are therefore not edible. "The Perfect Tier" will let you know which decorations on your cake are edible. If you choose to have fresh flowers on your cake, "The Perfect Tier" will not be responsible for any adverse affects due to the cakes coming in contact with fresh flowers.

### Cake Stand Rentals

All cake stands will be delivered to your function and must be returned to "The Perfect Tier". If the cake stand is not returned in its original condition there is a \$300.00 replacement fee.

If you have any questions or concerns, please do not hesitate to contact us!